

Autism Services

For access to this presentation, please visit: www.mmis.gov --> Provider Information--> Provider Notices and select "Autism Services"



Medicaid Update



Presented to: Autism Services

**Presented by: Brian Dowd,
Deputy Executive Director, MAP**



Mission

The Georgia Department of Community Health

We will provide access to affordable, quality health care to Georgians through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

What is Medicaid?

- Medicaid is a health insurance program supported with state and federal funds that pays medical bills for eligible low-income families, including: pregnant women and women with breast or cervical cancer, foster and adoptive children, and aged, blind and/or disabled individuals whose income is insufficient to meet the cost of necessary medical services.

State Plan Mandatory & Optional Services

States are not required to participate in the Medicaid program. However, if they do participate, certain services must be covered under the **State Plan**. Others are optional services that states may or may not choose to cover.

Mandatory Medicaid Services

- Physician Services
- Inpatient Hospital Services
- Outpatient Hospital Services
- Laboratory and X-Ray Services
- Home Health Services
- Nursing Home Care
- Early and Periodic Screening, Diagnostic, and Treatment Services for Individuals under age 21
- Family Planning and Supplies
- Federally Qualified Health Care Center Services
- Rural Health Clinic Services
- Nurse Midwife Services
- Non-Emergency Transportation

Optional Medicaid Services

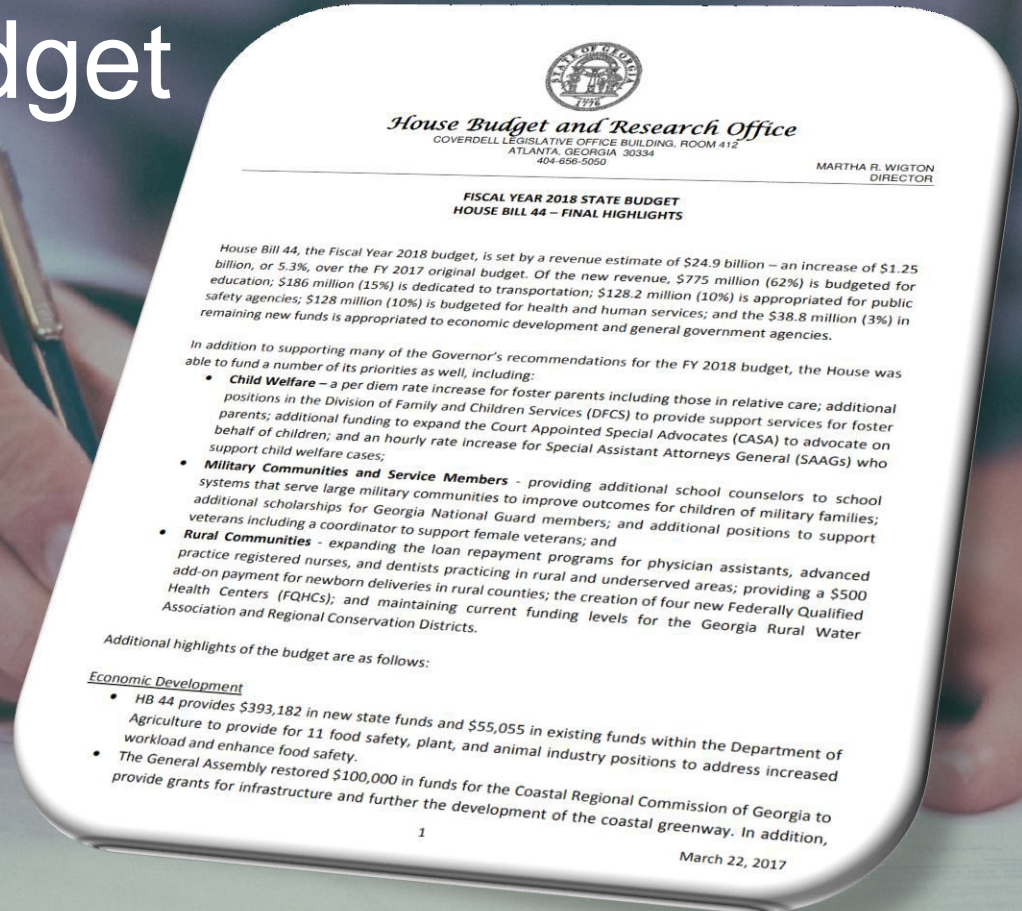
- Pharmacy
- Dental Care for Adults
- Orthotics, prosthetics and durable medical equipment
- Primary care case management
- Mental Health clinical services
- Psychological Services
- Vision Care
- Hospice Care
- Inpatient Hospital Care for Individuals under age 21 (psychiatric)

- **Home and Community Based Waivers (not State Plan)**

Autism Spectrum Disorder (ASD)

- 1:64 children (ages 0 to 21) in Georgia have Autism Spectrum Disorder (ASD)
 - 1.1 million children in GA on Medicaid younger than 21 years of age
 - Estimated 17,000 children with Autism Spectrum Disorder enrolled in GA Medicaid
- Spring 2017: Governor's Budget Proposal/Legislative Approval
- Initiated Tri-department Planning Initiative
 - Department of Community Health
 - Department of Public Health
 - Department of Behavioral Health & Developmental Disabilities
 - Partner Informants include DHS and DOE

FY 2018-19 Budget



Oversight Agencies

- Beginning in State Fiscal Year 2018, the legislature aligned funds for services and supports to individuals with ASD), ages 0 through 20.
- The three state agencies named below were charged with enhancing the state's capacity to support individuals with ASD and their families/caregivers through several initiatives.



Department of
Public Health

Early Identification and
Intervention Services



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Department of
Community Health

Adaptive Behavior
Assessment and Treatment



Department of Behavioral
Health and Developmental
Disabilities

ASD Crisis Support Services

Georgia Department of Community Health

- The Georgia Department of Community Health (DCH) is offering an outpatient treatment benefit specific to ASD for Medicaid recipients ages 0 through 20.
- Services are called Adaptive Behavior Services (ABS) and include adaptive behavior treatment including social skills groups.
- For more information, including the Provider Manual, [visit https://medicaid.georgia.gov/autism-spectrum-disorder](https://medicaid.georgia.gov/autism-spectrum-disorder)



**GEORGIA DEPARTMENT
OF COMMUNITY HEALTH**



**GEORGIA DEPARTMENT
OF COMMUNITY HEALTH**



Georgia Department of Community Health

➤ GAMMIS

- ASD providers can be found using DCH's Georgia Medicaid Management Information System (GAMMIS)
- <https://www.mmis.georgia.gov/portal/PublicAccess.Member%20Information/Find%20a%20Provider/tabId/49/Default.aspx>

The screenshot displays the GAMMIS web portal. At the top, there is a navigation bar with the Georgia Department of Community Health logo, the GAMMIS logo, and a search box. Below the navigation bar, a user session notice indicates that the session will expire in approximately 19 minutes. The main content area is divided into several sections: a 'User Information' section with a 'Login' button, a 'Members' section with links for 'Register for Secure Access' and 'Member Information', a 'Providers' section with links for 'PIN Activation' and 'Provider Information', and a 'Latest News...' section with text about member notices and provider messages. At the bottom, there is a 'GAMMIS Web Portal Overview' section with a description of the system and its purpose.

Finding an Enrolled Provider in GAMMIS

1. Member Information tab, select “Find a Provider”
2. Enter City, State and Zip Code
3. Enter HomeAddress
4. Modify the radius of services to maximize the list of providers
5. Select the appropriate provider
 - “Medical Services” – This will generate a list of non-CSB ABS outpatient providers.
 - “Home/Community Based Services” – This will generate a list of all Community Service Boards (CSBs) and their office locations. Select “Autism Spectrum Disorder”
6. County – Leave blank. Results are more accurate if left unselected.

The following helpful hints are provided to improve the quality of search results for providers actively enrolled in Georgia Medicaid.

- Narrow results by including more values under the Provider Information section.
- If looking for a specific provider, enter the provider's name in the "Provider Business OR Last Name" field. If unsure of the spelling use the checkbox below the name and the search will find provider names that start with the same sounds as the value entered in the "Provider Business OR Last Name" field.
- Enter all or part of the member's address and select the mile radius to ensure the search results are within the specific distance.
- You may search for providers accommodating one or more special needs. Multiple selections can be made by holding the CTRL key and left-clicking on the desired values. (Macintosh users should hold the COMMAND key while choosing multiple values.)

ASD Services

ASD Adaptive Behavior Services (ABS) Outpatient Benefit

- ABS and other ASD services do **not** require a NOW/COMP waiver.
- ABS are available through age 20
 - IDEA supports are for ages through 21
- ABS services are available to Medicaid recipients only.
 - ABD Medicaid
 - CHIP/LIM Medicaid (Georgia Families and Georgia Families 360)
 - If an individual does not have Medicaid, a GAMMIS search for ABS providers is recommended to identify enrolled practitioners who may accept other forms of payment and insurance.

ASD Services

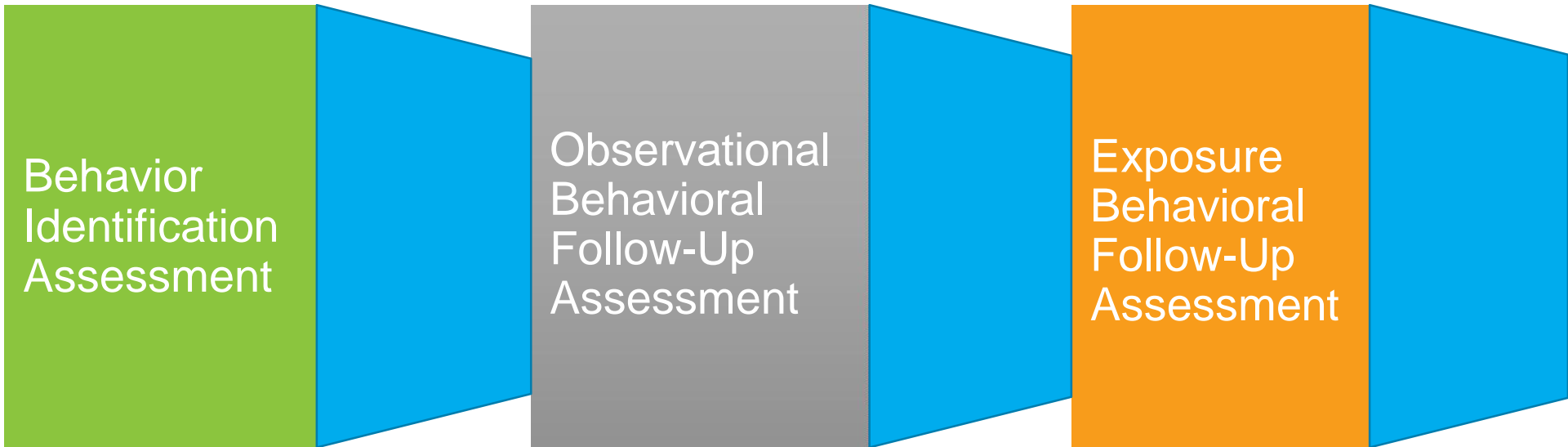
ASD Adaptive Behavior Services (ABS) Outpatient Benefit

- Managed by the Department of Community Health
 - Ages 0-20
 - Valid and verified ASD diagnosis required
 - Services must meet medical necessity
 - Prior Authorization for services is required
 - Authorizations are in 6-month increments
 - Range of practitioners can provide services
 - Reimbursement is based on the level of education/qualifications of the practitioners (i.e. U1 - U5)
 - Services can be provided via telemedicine (i.e. GT modifier)
 - Services can be provided either in-clinic or out-of-clinic (homes, etc.) (i.e. U6 -U7)



Georgia Department of Community Health

Services: Assessment





Georgia Department of Community Health

Services: Treatment





Georgia Department of Community Health

Sample of Frequently Asked Questions from DCH Website

Effective January 1, 2018, Georgia's Medicaid Program will begin providing coverage for Autism Spectrum Disorder (ASD) services. Adaptive Behavior Services (ABS) to assess and treat ASD will be covered for Medicaid eligible members under age twenty-one. Pursuant to the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) benefit, coverage is provided for an array of assessment and treatment services according to severity and based on medical necessity. Members must have a documented DSM-V diagnosis of ASD from a licensed physician or licensed psychologist to be eligible for ABS.

1. Who can diagnose a child with ASD?

- A licensed physician, psychologist, or other licensed professional as designated by the Medical Composite Board in order to perform a behavioral assessment and develop a resulting Plan of Care may diagnose a child with autism spectrum disorders (ASD) in accordance with the DSM-V for the child to be eligible for adaptive behavior services.

[Retrieved from: https://dch.georgia.gov/sites/dch.georgia.gov/files/related_files/site_page/Frequently%20Asked%20Questions-Members%20ASD.pdf](https://dch.georgia.gov/sites/dch.georgia.gov/files/related_files/site_page/Frequently%20Asked%20Questions-Members%20ASD.pdf)



Georgia Department of Community Health

Sample Frequently Asked Questions from DCH Website

2. What is the process of receiving autism services?

- Once the child receives an ASD diagnosis, an enrolled and qualified health care professional (QHCP) for ABA services must request prior approval (PA) through **Alliant/GMCF** to perform a behavioral assessment. QHCPs include licensed physicians, licensed psychologists, and/or Board Certified Behavioral Analysts (BCBA or BCBA-D). A separate PA is required for ABS treatment according to the Plan of Care. A follow-up assessment must be completed every six months thereafter for the child to continue to receive services.

3. Where can I find more information?

- Members can find more information by referring to Georgia Medicaid's Autism website located at <https://dch.georgia.gov/autism-spectrum-disorder>. Members may also contact any enrolled provider or their care management organization directly.

Retrieved from: https://dch.georgia.gov/sites/dch.georgia.gov/files/related_files/site_page/Frequently%20Asked%20Questions-Members%20ASD.pdf



Georgia Department of Community Health

Alliant GMCF Prior Authorization Process

- **How to submit a Prior Authorization for ASD Services:**
 - Please visit: <https://medicaid.georgia.gov/autism-spectrum-disorder>
 - <https://www.mmis.georgia.gov/portal/PubAccess.Provider%20Information/Provider%20Education/tabId/62/Default.aspx>
 - https://medicaid.georgia.gov/sites/medicaid.georgia.gov/files/related_files/site_page/AutismPAUserGuide%2011018.pdf
- Any questions about Prior Authorization not addressed in these presentations or the ASD manual online can be submitted to Maya Carter at mcarter@dch.ga.gov for research and response.

Contact My Provider Rep.

Our Provider Services Contact Center (PSCC) can be reached at

800-766-4456

and is available 7 a.m. to 7 p.m. EST

Monday through Friday (except state holidays) to service inquiries.

Or

through the **Contact Us** function on the Georgia Medicaid Management Information System (GAMMIS)

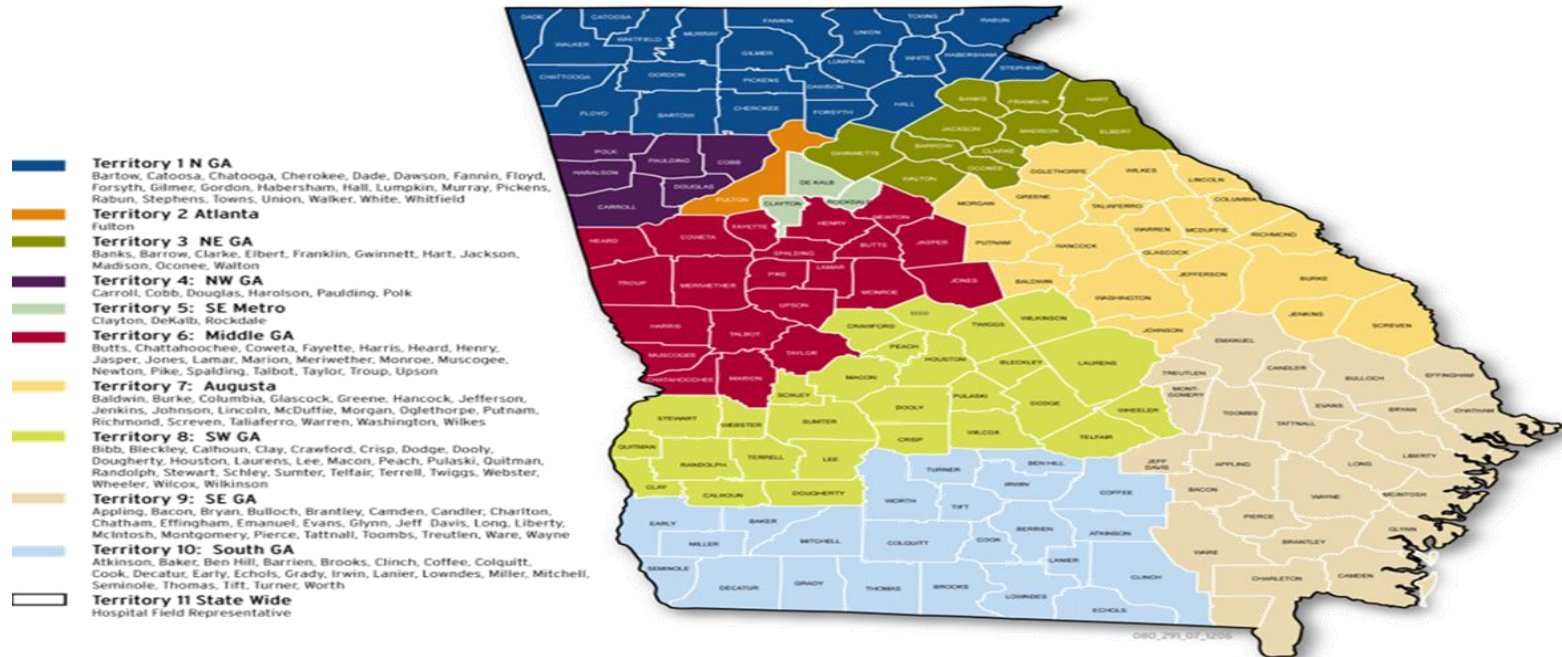
at www.mmis.georgia.gov

IVRS Overview

The Interactive Voice Response System (IVRS) allows users to call and conduct inquiries or transactions on the Georgia Medicaid Management Information System (GAMMIS) using a touch-tone telephone.

1-800-766-4456	
Option 1	Member Eligibility
Option 2	Claims Status
Option 3	Payment Information
Option 4	Provider Enrollment
Option 5	Prior Authorization
Option 6	GAMMIS password reset, Pharmacy Benefits, the Nurse Aide Registry or Nurse Aide Training program, PeachCare for Kids®, EDI or electronic claim submission, or a system overview

Georgia Field Territories



Provider Relations Field Services Representatives

Territory	Region	Rep
1	North Georgia	Deandre Murray
2	Fulton	Adrian Hogan
3	NE Georgia	Carolyn Thomas
4	NW Georgia	Danny Williams
5	SE Metro	Ebony Hill
6	Middle Georgia	Shawnteel Bradshaw
7	Augusta	Jessica Bowen
8	SW Georgia	Jill McCrary
9	SE Georgia	Kendall Telfair
10	South Georgia	Anitrus Johnson
North	Hospital Rep	Sherida Banks
South	Hospital Rep	Janey Griffin

Provider Relations Field Services

(continued)

State-Wide Consultants

Brenda Hulette

Anita Hester

Sharée C. Daniels

How to Contact Us?

Visit our Website:

www.mmis.georgia.gov

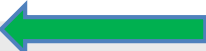
Web Portal Secure

Georgia Medicaid Home

Jane Doe , Welcome to Georgia Medicaid

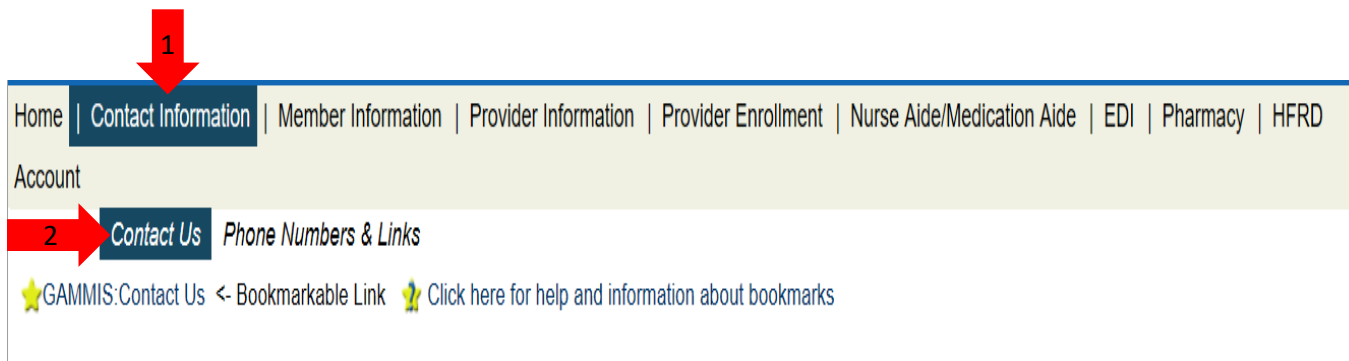
Applications

Application	Description
MEUPS Account Management	Manages contact information, password, and authorizations for applications.
Web Portal	Web Portal



Contact Us (Secure)

Select “Contact Information” and “Contact Us”



Contact Us (Secure)

(continued)

Choose an “Inquiry” > Enter your “Contact Method” > Detail how we may assist you and select “Submit” to submit your inquiry.

Requests Requiring PHI

NOTE: If the response to your inquiry contains protected health information (PHI) such as member or claims information, you must log into the secure web portal to submit your question and receive the response. Upon login, additional contact options related to PHI will be available.

submit cancel

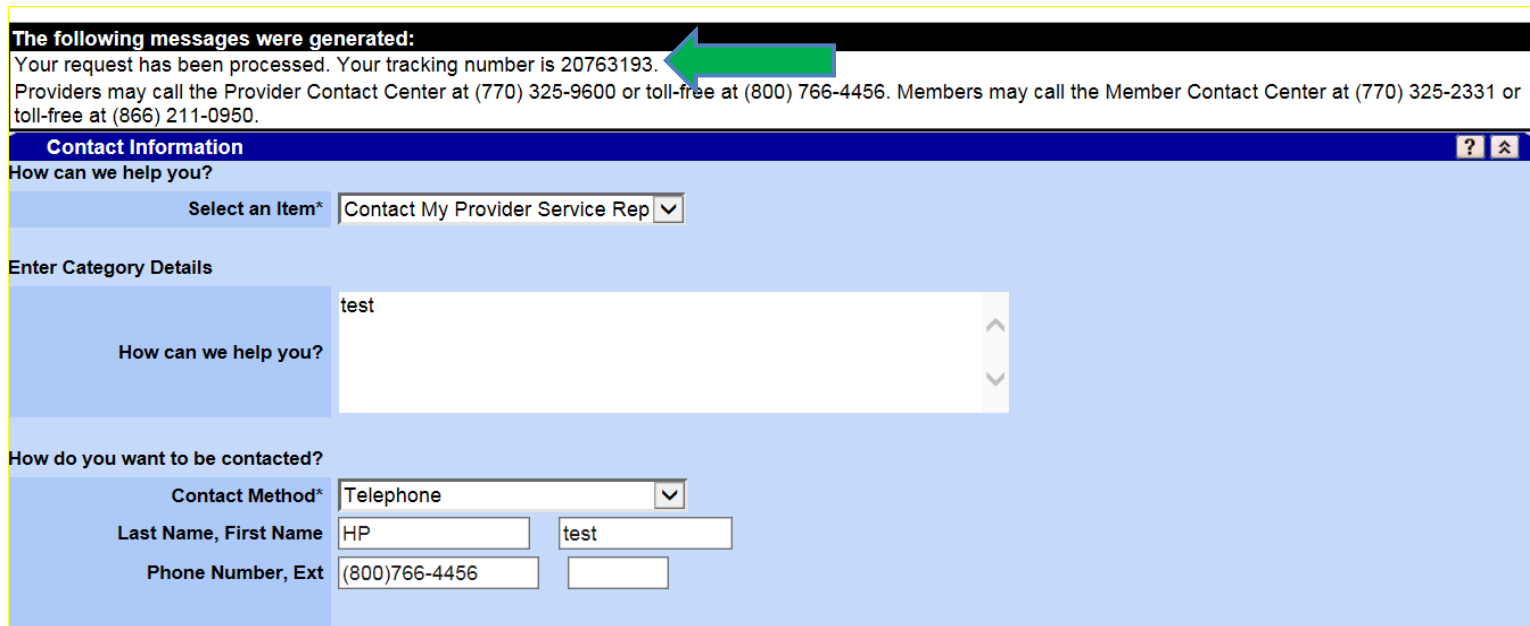
Contact Information	
How can we help you?	Claim Status Inquiry
Select an Item*	Eligibility Inquiry
	Contact My Provider Service Rep
	Provider Enrollment
Enter Category Details	Request a Provider Rep Visit
	ICD-10 Inquiry
How can we help you?	Favors Review Inquiry
	MAPIR Inquiry
	Web Registration
	Member ID Cards
	Member PCP Assignments
	Customer Service
How do you want to be contacted?	Complaint about a Provider
Contact Method*	Complaint about a Member
Last Name, First Name	Other Complaint
Phone Number, Ext	Having a Technical Problem
	Other
	EDI Submission Problem
	Provider PIN Issue

OR

Contact Us (Secure)

(continued)

A tracking number is given to track your inquiry.



The following messages were generated:
Your request has been processed. Your tracking number is 20763193. Providers may call the Provider Contact Center at (770) 325-9600 or toll-free at (800) 766-4456. Members may call the Member Contact Center at (770) 325-2331 or toll-free at (866) 211-0950.

Contact Information ? ↗

How can we help you?
Select an Item* Contact My Provider Service Rep ▾

Enter Category Details
How can we help you? test

How do you want to be contacted?
Contact Method* Telephone ▾
Last Name, First Name HP test
Phone Number, Ext (800)766-4456



Questions?