

Choices for a Healthy Life







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Choosing a health plan





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Welcome to Georgia Families

Why choose a health plan?

The way people get Medicaid and PeachCare for Kids health care services is changing. Medicaid or PeachCare for Kids members will start getting all their health services from a health plan. Each member can choose the health plan that's best for them.

What is a health plan?

A health plan has its own doctors, hospitals and other staff working together all the time.

If you belong to a health plan, you do not need to find your own doctors to get health care. The health plan doctors and other health providers will take care of you. The health plan staff is ready to help every day of the year, at any time.



Your own doctor

You can choose one doctor in the health plan to be your PCP (Primary Care Provider). Your PCP will give you checkups and see you when you are sick. Your PCP will get to know you and your health care needs.

Specialists and other health care workers

Your PCP can send you to other doctors and providers (health care workers) in the health plan when you need them.

Your PCP will also send you to a specialist if you have a special health care need.

Which health plans can you choose?

You can choose from any of the health plans that offer services where you live. Read the Health Plan Comparison Chart to find out which health plans are in your area.

Each one has doctors and hospitals that work with them, and each one must give its members the same medical services that Medicaid and PeachCare for Kids members get now.

How can you choose the health plan that is best for your family?

It is important to choose a health plan that has everything your family needs. To help you choose, follow these steps.

- **1.** Make a list of the doctors, hospitals and other health care workers you and your family use now.
- **2.** Decide which doctors are important to you, and which you want to keep on seeing.
- **3.** Call those doctors, and ask "Which health plans do you work with?" Then choose the plan that has the doctors you want to see.
- **4.** If you do not have a doctor now, or if your doctor is not in a health plan, you can read the Provider Directory to find out which doctors are in each plan.

Reading the Health Plan Comparison Chart

Read the Chart to find out if there is a health plan that offers services where you live. **While every health plan has the same medical services,** each one has different extra services, such as stop smoking classes or weight control programs.

Here are some things to think about while you are reading the Chart. Your answers to these questions might help you decide which health plan to choose.

- Do you want to go to the hospital you go to now? If you do, see if that hospital works with the health plan.
- Does one of the health plans offer other services you want or need, such as classes to help you stop smoking or lose weight?

Have you moved? Please remember to call the DFCS change center at 1-877-423-4746.If you have questions: please call 1-888-GA-ENROLL (1-888-423-6765).Monday to Friday, 7:00 am to 7:00 pm. TTY:1-877-889-4424. *The call is free*.

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Are the specialists, counselors, or special services that you and your children use part of any health plans? You or someone in your family may be getting pregnancy care, or mental health services, or physical therapy, and you want to be sure you can keep getting them in the health plan you choose.

If you have questions, please call 1-888-GA-ENROLL (1-888-423-6765).

You can call Monday to Friday 7:00 a.m. to 7:00 p.m. TTY: 1-877-889-4424.

The call is free and private. Some of our counselors speak Spanish, and we have free interpreter services for other languages.

You can also meet in person with a Community Enrollment Counselor near your home.

Remember

Choose the health plan that works with the doctors or hospital you want to keep using.

Choose the health plan that your doctor and specialists work in so that you can keep seeing them.

www.Georgia-families.com