

#### The Georgia Collaborative ASO





#### PASRR Training for CSU Providers

August 8, 2018

#### Introductions

- Department of Behavioral Health and Developmental Disabilities
  - Shardae Bunche, MPH, Medicaid and Health Systems Manager
- Georgia Department of Community Health
  - Linda McCall, Program Director
  - Wylean Thomas, Compliance Specialist III
- Alliant Health Solutions
  - Leigh Hamilton, RN, PAUM Manager
- Georgia Collaborative ASO
  - Ashley Tricquet, LPC, Interim Clinical Director
  - Melissa Travers, LPC, PASRR Supervisor
  - Nicole Griep, MSW, Director of Quality Management

# PASRR Overview Level I



Leigh Hamilton, RN, PAUM Manager



#### What Does PASRR Stand For?



#### **Preadmission Screening and Resident Review**





## Purpose

To ensure that nursing facility applicants and residents with mental illness and/or intellectual disability are:

\*Identified



\*Admitted or remain in a NF only if they can be appropriately serviced in the NF
\*Provided with needed MI/ID services, including specialized services, if needed



# Why?

-To prevent inappropriate treatment or placement of individuals with mental illness, intellectual disability and related conditions
-To identify mental health needs of individuals placed in Nursing Facilities

#### **Players and Process**

-Alliant Health Solutions- Level I- "Identification Process" (flagging the patient) -Beacon- Level II- Evaluation of placement and service needs -MH Services- Mental health-Specialized services



### **Program Goals**

\*Reduce and prevent unnecessary psychiatric hospitalizations

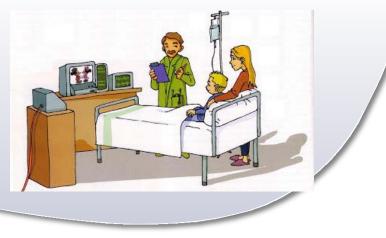
\*Reduce unnecessary use of psychotropic medications

\*Provide optimal and effective treatment efficiently while minimizing costs

\*Lessen or eliminate the debilitating symptoms of mental illness each resident experiences and to minimize and prevent recurrent acute episodes of the illness

\*To improve functioning in adult social roles and activities

\*To enhance the quality of life of PASRR residents





#### **PASRR Process Flow**

-Provider submits Level I

-Level 1 processed by CSA system or by PASRR Staff Reviewer for completeness, premature admit, duplicates

-If approved, precert number given via Medical Review Portal or provider can call

-If not approved for admission, it pends for staff review Pends for: premature admits, MD signature greater than 30 days, MD signature is a future date, possible duplicate, may need to be reviewed for Level II referral.

-If triggers a Level II referral, OBRA form completed by Reviewer.

-Next, Beacon contacts provider and gets medical records and performs assessment as needed. (They have 7 business days once get referral to complete assessment).

-Beacon sends a copy of decision to referring facility and the individual

-If Mental Health Services are needed, Then up to the NF to contact a mental health provider.

# EALTH SOLUTIONS

# Where Do I find PASRR Level 1 Application Form and guidelines for PASRR?

Nursing Facility Service Manual Section 800 Prior Approval/Admission Procedures and Appendix H. See Appendix F for Level 1 application form.



#### **How We Review PASRRs**





## **Reviewing PASRRs**

Review Technical Rules
 Review for Mental Illness/DD/Dementia





### **Technical Rules**

- Duplicate Request?
- MD Signature Date?
- Less than 30 day admit?
- Severe Physical Illness?
- Where did the patient come from?
- Premature Admit?



## **Review for Mental Illness/DD/Dementia**

- Mental Illness?
- Dementia?
- ► DD/ID?
- Hx of Mental Illness?

Stay Tuned.....

ALLIANT

HEALTH SOLUTIONS



### **Automatic Denials**

#### -Automatic Denial:

Does the individual applying for admission, **directly from hospital discharge, require NF services for the condition received while in the hospital** and whose attending physician has certified that the NF stay is likely to require **less than 30 days? YES** 

-No precert is needed if resident will be staying LESS THAN 30 DAYS in the facility.



#### Less Than 30 Day Admit

#### DO NOT PROCEED IF PHYSICIAN HAS NOT CERTIFIED A DMA-6 FOR A LEVEL OF CARE

Contact Information					
Contact First Name :	MELINDA	Contact Last Name :	DOOLEY	Title of Contact Person :	SOCIAL WORKER
Name of Contact Facility :	MEADOWS REGIONAL MEDICAL CENTER	Contact Facility Type :	Hospital	Date Level I Requested :	04/30/2018
Phone :	9125355555	Fax :	9125355649	E-mail :	mmdooley@meadowsregional.org
Address :	P.O. BOX 1048	City :	VIDALIA	State / Zip :	GA 30475

#### **Nursing Facility Information**

Has the patient been admitted to the nursing facility?	No
--	----

Date of Admission to Nursing Facility :

Name of Nursing Facility Patient Admitted To :

Nursing Facility Provider ID :

Does the individual applying for admission, **directly from hospital discharge, require NF services for the condition received while in the hospital** and whose **YES** attending physician has certified that the NF stay is likely to require **less than 30 days**?



#### **Automatic Approval Examples**

#### \*Only 1. was answered Yes. All others No.

COD CONTACT LUST MAIN					005	cona	acconstruction a			~	contact none "		
1. Does the individual have a primary (Axis I) diagnosis of d					ia?				Ye	Yes			
The type of dementia, due to:													
Alzheimer's Disease :	Yes	Vascular Changes :	No	HIV: No	Head Trauma :	No	Huntington's Disease :	No	Creutzfeldt-Jakob (ABE) :	No	Pick's Disease :	No	
Parkinson's Disease :	No	Other :	No	Other Diag	gnosis if known :				Date of Onset if known :				
If 'Other' is selected, p	olease	explain.											
If No, is there present	ing ev	vidence to indicate :		Undiagnos	sed Condition:		Suspected Diagnose:						
2. Is there current and patient could not be ex			- C			iere i	s a severe physical illne	ss th	at is so severe that the	No	þ		
* Specialized Services (	under	Georgia's PASRR Pro	gran	n are service	s in combination	with	nursing facility services	resul	ts in the implementation o	f an i	ndividualized pla	n of care	

developed and supervised by an interdisciplinary team, prescribes specific therapies and activities which necessitates supervision by trained mental health personnel and is directed



#### **Automatic Approval Examples**

L. Does the individual have a primary (A)	xis I) di	iagnosis o	of dementia?					No	
The type of dementia, due to:									
Alzheimer's Disease : No Vascular Ch	anges	: No H	IV: No Head Trauma :	No Hu	ntin	gton's Disease : No Creutzfeldt-Ja	akob (Al	BE) : No Pick's Disease : No	
Parkinson's Disease : No Other :		No O	ther Diagnosis if known :			Date of Onse	vn :		
If 'Other' is selected, please explain.									
If No, is there presenting evidence to in	ndicate	: U	ndiagnosed Condition:						
2. Is there current and accurate data four patient could not be expected to benefit				ere is a	seve	ere physical illness that is so severe	that th	e No	
Specialized Services under Georgia's P/ developed and supervised by an interdis stabilization and restoration. The service- herapy, day/community support for adu Appendix H.	sciplina s inclu	ary team, de crisis i	prescribes specific therapie ntervention, training/couns	es and a seling, p	ctivi hysi	ties which necessitates supervision tician assessment & care, In-Service t	oy traine raining	ed mental health personnel and i services, Skills training with Reha	s directed toward ab supports&
Specified the Physical Illness :									
Coma, Functioning at a Brain Stem Leve	el :		No Congestive Heart Fail	lure : N	lo	Chronic Obstructive Pulmonary Dise	ase : N	lo Ventilator Dependence : No	)
Amyotrophic Lateral Sclerosis (Lou Gehrig's Disease)			No Delirium :	N	lo I	Parkinson's Disease :	N	lo Huntington's Disease : No	)
Other : No D			No Date of Onset if know	vn :					
If 'Other' is selected, please explain.									
Physical illness likely to continue ?								No	
ikely to interfere with mental/cognitive	capaci	itv/functio	on ?					No	
B. Does the individual have a <b>terminal il</b> his/her life expectancy is 6 months or les	liness a			er 42 CF	R 48	33.130 which includes medical progr	iosis tha	at No	
Diagnosis if known :			Date of	of Onset	t if k	nown :			
4. Does the individual have a Primary Dia	agnosi	s of Serio	us Mental illness, developn	nental d	lisab	ility or related condition?		No	
If Yes, specify the mental illness :									
Schizophrenia, Paranoid Type :	No	Schizoph	nrenia, Disorganized Type :	1	No	Schizophrenia, Catatonic Type :	No	Schizophrenia, Undifferentiated	d Type : No
Schizophrenia, Residual Type :	No	Bipolar D	Disorder :		No	Depressive Disorder :	No	Somatoform Disorder :	No
Other Mental Disorder if known :	No					Anxiety Disorder :	No		
Substance Use Related Disorder :	No					Date of Onset if known :			
Comments :									
				-					
					-				



All NO's

#### **Automatic Approval Examples**

All that apply to the Applicant/Resident : ( DO NOT HAVE TO PROCEED IF PHYSICIAN HAS CERTIFIED THAT NF SERVICES ARE FOR 30 DAYS OR LESS )													
New admission :	Yes	Readmission to N	NF fro	m Psychiatric Hospital :	spital : No Readmission			to NF from Acute Hospital :					
Respite care, less than 30 days :	No	Transfer from Re	sident	tial to NF :		No	Transfer betw	veen NF's :		No			
Emergency, Requiring Protective Services :	No	Out of State Resi	dent(	OOS) :	No Significant St			Status Change :					
Referral from ID/DD Agency/DBHDD :	No	Other :	Other :					No					
*Resident's OOS PASRR Contact Information: (if C													
OOS Contact Last Name :		OOS	Conta	act First Name :				Contact Phone #					
1. Does the individual have a primary (Axis I) diagnos	sis of der	mentia?						Yes					
The type of dementia, due to:													
Alzheimer's Disease : No Vascular Changes : No	HIV :	No Head Trauma :	No	Huntington's Disease :	No Cre	eutzfeldt-J	akob (ABE) :	No Pick's Disease :	No				
		No Head Trauma : Diagnosis if known :		2			akob (ABE) : et if known :	No Pick's Disease :	No				
				2				No Pick's Disease :	No				
Parkinson's Disease : No Other : Ye				2				No Pick's Disease :	No				
Parkinson's Disease :     No     Other :     Yes       If 'Other' is selected, please explain.	Other		290	.40				No Pick's Disease :	No				

\* Specialized Services under Georgia's PASRR Program are services in combination with nursing facility services results in the implementation of an individualized plan of care that is developed and supervised by an interdisciplinary team, prescribes specific therapies and activities which necessitates supervision by trained mental health personnel and is directed toward stabilization and restoration. The services include crisis intervention, training/counseling, physician assessment & care, In-Service training services, Skills training with Rehab supports& therapy, day/community support for adults, and case management which involves assertive community treatment. For more information, see Nursing Facility Part II Medicaid Policy Manual, Appendix H.

#### Yes to dementia ONLY

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#### **Premature Admit**

Physician Information					
Physician's Name on DMA-6 :	B. Jovett	Office or Hospital :	Hospital	Phone :	7707197000
Address 1 :	1255 Hwy 54W	Address 2 :		City :	Fayetteville
State:	GA	Zip :	30214	County:	Fayette
Physician Signed?	Yes	Date Signed :	04/17/20	18	
DO NOT PROCEED IE PHY	SICIAN HAS NO	OT CERTIFIED A DM	A-6 FOR		OF CARE



Contact Information					
Contact First Name :	Cathy	Contact Last Name :	Bradley	Title of Contact Person :	AD
Name of Contact Facility :	Ansley Park	Contact Facility Type :	Nursing Facility	Date Level I Requested :	04/30/2018
Phone :	7704008000	Fax :	7704008200	E-mail :	cbradley@ethicahealth.org
Address :	450 Newnan Lakes Blvd.	City :	Newnan	State / Zip :	GA 30263

Yes

#### **Nursing Facility Information**

Has the patient been admitted to the nursing facility?

Name of Nursing Facility Patient Admitted To :

ANSLEY PARK HEALTH AND REHABILITATION, LLC

Date of Admission to Nursing Facility :

Nursing Facility Provider ID :

04/17/2018 REF000598440

Does the individual applying for admission, directly from hospital discharge, require NF services for the condition received while in the hospital and whose attending physician has certified that the NF stay is likely to require less than 30 days?



## Why do PASRRs Pend?

\*MD signature greater than 30 days from the date of admission OR the date the PASRR was submitted

- \*Answered YES to mental illness, Dementia, DD/ID, or one of the last questions under functional limitations
- \*Possible duplicate (checks all those within last 90 days)
- \*Patient has already been admitted to a Nursing Facility



### **Helpful hints**

\*Dementia only  $\rightarrow$  APPROVE

\*Alzheimer's only  $\rightarrow$  APPROVE

\*Dementia (not Alzheimer's)+ Mental IIIness/ID or DD → REFER To Beacon

\*Mental IIIness only → REFER To Beacon

\*Intellectual Disability (ID) or Dev Disability (DD) only → REFER To Beacon

\*Answer YES to 2. Is there current and accurate data found in the patient record to indicate that there is a sever physical illness that is so severe that the patient could not be expected to benefit from \*specialized services  $\rightarrow$  APPROVE



## **Other Helpful Hints**

\*Add Medicaid ID always if available

 $\approx$  Alliant

HEALTH SOLUTIONS

\*If DOB or SSN is incorrect in GAMMIS, DFACS is only agency that can correct

\*If no Medicaid ID on PASRR, can change any demographics

\*Use the Change Request Link on the Medical Review Portal

## **Other Helpful Hints**

Does the individual applying for admission, directly from a hospital discharge, require NF services for the condition received while in the hospital and whose attending physician has certified that the NF stay is likely to require less than 30 days?

\*if provider answers YES and then submits a new PASRR within a week or so, the originally denied PA needs to be changed to approved.

\*Provider has up to 40 days to get the denied PASRR changed to Approved, otherwise a new PASRR needs to be submitted for pay date purposes



## **Billing Issues**

\*Make sure provider is billing correct date

\*Check for end dates in GAMMIS (May need to resave and resend to GAMMIS)

\*Make sure billing for Level II vs Level I if PA was referred

\*Make sure Medicaid ID attached if patient has Medicaid



#### Let's Review

Request Information						Add a PASRR-Related Pho	ne Call
Assessment Number :	R	equest Date :	05/07/2018	Statu	is : Pending CSARules	Add / Search Non-PA C	all(s)
Member Medicaid ID	N	lember Name :		Age	: 86y 9m		
Member SSN : XX	K-XX-						
reate an Attachment							
you want to attach a docume	nt to this Request, click o	on "Browse", selec	t a document and t	hen, click on "Atta			
					Browse Attach File		
ttached Files							
File		ode Document N			Date		
PreadmissionScreeningNew.pd	If Attached By Nurse		50 KB	5/7/2018	10:58:16 AM DELETE		
GHP Decision :	×	Reviewer Nam	e:		GHP Decision Date:		
Request Submitted Via : WE	3 🗸	Reason for Wit	hdrawn :			~	
Premature Admission :							
DBRA Decision :		OBRA Number			OBRA Decision Date :		
Nodified By : R		Modified Date	: 5/7/2018	3 10:58:16 AM	Created By :		
omments / Messages :							
							~
							~
Send L1 to HP again							_ /
Save Request Return To	Search Results						
ттти	NTT	-					
LLIA							

 $\equiv$ 

HEA

Physician Information														
Physician's Name on DMA	6 : Venkat Rangara	ij	Office or H	ospital :	Office	Phone :	7707747688							
Address 1 :	2795 Main St. V	V. Suite 21	Address 2 :			City :	Snellville							
State:	GA		Zip :		30078 Cour		Gwinnett							
Physician Signed?	Yes		Date Signe	ed : 05/02/2018										
DO NOT PROCEEL	IF PHYSICIAN HA	S NOT CE	RTIFIED A D	MA-6 F	OR A LE	VEL OF	CARE							
Contact Information														
Contact First Name :	Robin	Contact La	ast Name :	Robilla	rd	Title of	Contact Person :	Medio	cal Records	Director				
Name of Contact Facility :	Chestnut Ridge	Contact Fa	acility Type :	ty Type : Nursing Facil 6784553844		Date Le	evel I Requested :	05/07	/2018					
Phone :	7708890120	Fax :				E-mail	:	rrobil	lard@cypres	rd@cypressga.com				
Address :	125 Samaritian Dr.	City :		Cummi	ing	State /	Zip :	GA 30040			•			
Name of Nursing Facility P Does the individual applyir attending physician has ce	ig for admission, <b>di</b> i	rectly from					vices for the co		Nursing Fac	-		and whose	No	
Member Information														
Member ID :		AYRES	5	F	First Nam				DAVID			lle Initial :		L
Last Name:				Date of Bi		irth :		08/25/1931			Gender :			М
Last Name: Social security Number :		23544 Basida				irth :			00/20/100					
Last Name: Social security Number : Current Location of Applic		Reside	ential / Nurs	ing facili	ty		se list address or	ontact n			number			
Last Name: Social security Number :		Reside	ential / Nurs	ing facili	ty		se list address, cc	ontact p			number.			
Last Name: Social security Number : Current Location of Applic	plicant's Current Lo	Reside	ential / Nurs ase explain. I	ing facili f 'Home'	ty ' is select	ed, plea			person, cont	act phone r		LESS )		
Last Name: Social security Number : Current Location of Applici If 'Other' is selected for Ap	plicant's Current Lo	Reside cation, plea	ential / Nurs ase explain. I <b>VE TO PROC</b>	ing facili f 'Home' <b>:EED IF I</b>	ty ' is select PHYSICI	ed, plea			person, cont	act phone r RE FOR 30 I	DAYS OR	LESS ) from Acute	Hospital :	



1. Does the individual have a primary (A	xis I) diagnosis of de	ementia?					No	
The type of dementia, due to:								
Alzheimer's Disease : No Vascular Ch	hanges : No HIV :	No Head Trauma : N	No Huntin	igton's Disease : N	Creutzfeldt-Jakob	(ABE	): No Pick's Disease : N	٩o
Parkinson's Disease : No Other :	No Other	Diagnosis if known :			Date of Onset if I	nown	:	
If 'Other' is selected, please explain.								
If No, is there presenting evidence to in	ndicate : Undia	gnosed Condition:	No Suspec	cted Diagnose: N	5			
<ol> <li>Is there current and accurate data fou patient could not be expected to benefit</li> </ol>			ere is a <b>sev</b> e	ere physical illness	that is so severe tha	it the	No	
* Specialized Services under Georgia's P. developed and supervised by an interdis stabilization and restoration. The service therapy, day/community support for adu Appendix H.	sciplinary team, pres es include crisis inter	cribes specific therapies vention, training/counse	s and activi eling, phys	ties which necessita	tes supervision by tr care, In-Service train	ained ing se	mental health personnel a rvices, Skills training with	and is directed toward Rehab supports&
Specified the Physical Illness :								
Coma, Functioning at a Brain Stem Leve	el : No	Congestive Heart Failu	ire : No	Chronic Obstructive	Pulmonary Disease	: No	Ventilator Dependence :	No
Amyotrophic Lateral Sclerosis (Lou Geh	nrig's Disease) : No	Delirium :	No	Parkinson's Disease	:	No	Huntington's Disease :	No
Other :	No	Date of Onset if know	n :					
If 'Other' is selected, please explain.								
Physical illness likely to continue ?								
Likely to interfere with mental/cognitive	e capacity/function ?							
3. Does the individual have a <b>terminal i</b> l		hospice purpose under	r 42 CFR 48	33.130 which include	es medical prognosis	that	No	
his/her life expectancy is 6 months or le								
his/her life expectancy is 6 months or le Diagnosis if known :	551	Date of	f Onset if k	nown :				
					ition?		No	
Diagnosis if known :					ition?		No	
Diagnosis if known : 4. Does the individual have a Primary Di	iagnosis of Serious N					No !	No Schizophrenia, Undifferent	iated Type : No
Diagnosis if known : 4. Does the individual have a Primary Di- If Yes, specify the mental illness :	iagnosis of Serious N	lental illness, developm	ental disab	pility or related cond	atonic Type :			iiated Type : No No
Diagnosis if known : 4. Does the individual have a Primary Di If Yes, specify the mental illness : Schizophrenia, Paranoid Type :	iagnosis of Serious N No Schizophreni	lental illness, developm	ental disab	oility or related cond Schizophrenia, Cat	atonic Type : er :		Schizophrenia, Undifferent	20 C
Diagnosis if known : 4. Does the individual have a Primary Di If Yes, specify the mental illness : Schizophrenia, Paranoid Type : Schizophrenia, Residual Type :	iagnosis of Serious N No Schizophreni No Bipolar Disor	lental illness, developm	ental disab	sility or related cond Schizophrenia, Cat Depressive Disord	atonic Type : er :	No	Schizophrenia, Undifferent	20 C



All NO

a.Does the treatment history indicate that the indiv serious mental illness or mental disorder?	idual has received, is receiving, or has been referred to receive se	rvices from an agency for a	No				
b. Does the treatment history indicate the individua	al has experienced at least ONE of the following?						
(1) Inpatient psychiatric treatment/crisis sta	bilization within the past 5 years.		No				
	he normal living situation, for which supportive services were req tment environment, or which resulted in intervention by housing		No				
c. The disorder results in functional limitations of m of the following characteristics on a continuing or i	ajor life activities that would normally be appropriate for the ind ntermittent basis:	vidual's developmental stag	e. The individual typically has AT LEAST ONE				
(1) Interpersonal Symptoms. The individu employment, frequently isolated, avoids oth	al may have serious difficulty interacting with others; altercations ners	, evictions, unstable	No				
(2) Completion of Tasks. The individual may have serious difficulty in sustaining focused attention for a long enough period to permit the completion of tasks, requires assistance with tasks, lacks concentration or persistence.							
	may be self-injurious, self-mutilating, suicidal, or have episodes c ;, delusions, serious loss of interest, tearfulness, irritability, or with		No				
Comments :							
5. The individual has a Diagnosis of Intellectual Disa age 22]	ability (ID) or Developmental Disability (DD) [prior to age 18] or a	Related Condition [prior to	No				
If Yes,							
	Y indicate a <b>RELATED CONDITION:</b> Autism, Blind/Severe Visual , Multiple Sclerosis, Spina Bifida, Muscular Dystrophy, Orthopedic						
Diagnosis if known :	Date of Onset if known :						
The individual is a "PERSON WITH RELATE	D CONDITIONS" having a severe, chronic disability that meet	LL of the following condit	ions				
	sy, or any other condition other than mental illness, found to be ng or adaptive behavior similar to that of persons with intellectu						
(2) It is manifested before the person reach	es age 22.						
(3) It is likely to continue indefinitely.							
<ul><li>(4) It results in substantial functional limitati</li><li>self-care;</li></ul>	ions in THREE or more of the following areas of major life activiti	25:					
<ul> <li>understanding and use of language;</li> <li>learning;</li> </ul>	;						
<ul><li>mobility;</li><li>self-direction; and</li></ul>							
<ul> <li>capacity for independent living.</li> </ul>							
b. If No, is there presenting evidence to indicate a s limitations in THREE or more of the following areas	suspected diagnosis for an undiagnosed condition as indicated b of major life activities: (Refer to Section (4) Above)	y substantial functional	No				

#### All NO

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b. If No, is there presenting evidence to indicate a suspected diagnosis for an undiagnosed condition as indicated by substantial functional	
limitations in THREE or more of the following areas of major life activities: (Refer to Section (4) Above)	

c. Does the treatment history indicate that the individual has received, is receiving, or has been referred to services for ID/DD/RC from DBHDD or another agency?

(1) Has experienced an episode of significant disruption to the normal living situation, for which supportive services were required to maintain functioning at home, or in a residential treatment environment, or which resulted in intervention by housing or law enforcement officials.

(2) Has received Inpatient residential treatment

Comments :

Do not admit the applicant to the nursing facility until the DMA Medical Management Vendor and/or the PASRR Determination Unit approves this admission and issues the PASRR authorization code number.

\*Admissions into a facility prior to the issued authorization code will result in the Department's denial of payment prior to the date that the PASRR authorization code is issued. The authorization code must be documented on the applicant's DMA- 6 form, in the appropriate 9A or 9B section.

No

No

No

No

The Level I screen is part of the Preadmission Screening/Resident Review (PASRR), and identifies whether an applicant to a nursing facility has indicators for a related condition of mental illness, intellectual disability or developmental disability. If there is no further evidence to indicate the possibility of mental illness, intellectual disability or related condition, prior to admission into the nursing facility, the nursing facility may admit this applicant. If the nursing facility admits the applicant and discovers information that was not disclosed to the PASRR screeners, the nursing facility is required to contact the DMA Medical Management Vendor immediately.

Admission to the facility does not constitute approval for Title XIX patient status.

A copy of this form, as well as a copy of the DMA-6, must be placed in each resident's clinical record in the facility.

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#### PASRR Level II Overview The Georgia Collaborative ASO



- The right service
- In the right amount
- For the right individuals
- At the right time

#### **Importance of PASRR**

PASRR is an important tool for states to use in rebalancing services away from institutions and towards supporting people in their homes and in the least restrictive settings possible

PASRR can also advance person-centered care planning by assuring that psychological, psychiatric, and functional needs are considered along with personal goals and preferences in planning long term care

#### **PASRR Process**

Level I: The PASRR process requires that all applicants to a Medicaid-certified Nursing Facility receive a Level I preliminary assessment to determine whether they might have a mental illness, intellectual disability, or related condition. If one of these conditions is identified, a referral will be made for a Level II assessment



Level II: The outcome of this Level II evaluation confirms the need for placement in a skilled nursing facility and provides a set of service recommendations for providers to use in developing an individualized plan of care



#### **PASRR Workflow – Level II Submissions**

GMCF/Alliant contacts the Collaborative if there is evidence of a SMI, IDD/DD, or related condition to start Level II

The Collaborative will request medical records from the facility to be submitted within 24 hours. A review of the records will begin within 48 hours of referral.

A PASRR assessor completes a record review or face to face assessment (telephonic if out of state) as clinically necessary.

Summary of findings with Letter of Determination are sent within 7 business days for new SNF admissions. The letter includes the authorization number needed for billing.

> If specialized services are recommended, a request for authorization should be submitted to authorize billing.



#### **PASRR Referrals – Medical Records**

The process of submitting the DMA613 form to GMCF/Alliant remains the same Medical records should be submitted within 24 hours of referral to ensure timely review and determination

Failure to submit all needed records results in a cancellation which requires resubmission Medical records can be faxed to: 855-858-1965 or emailed: GAPASRR@beaconhe althoptions.com

#### **PASRR - Documentation to Submit**

When submitting documentation for Level II review, please include the following:

Medical history, current medications, and physical examination report (within the last year\*\*)

Psychological evaluation, including intelligence testing for Individuals with an intellectual disability under age 18, must be current within last 3 years\*\* (For 18 and older, conducted as needed)

Functional evaluation if available conducted by a qualified mental health professional

\*\*When evaluations are not current or not available, PASRR clinical staff will contact the Individual and any other applicable parties to schedule the evaluations to be completed.



#### **PASRR Determination**

Determination for those seeking new placement will be made within 7 business days of receipt of the original referral

### Summary of Findings (SOF)

- SOF sent to the Individual, representative, referring provider/facility, and/or nursing home
- SOF will be mailed, emailed or faxed, as appropriate

#### Determination

- Skilled Nursing Facility Approval with specialized services
- Skilled Nursing Facility Approval without specialized services
- Skilled Nursing Facility Non-Approval



## **PASRR Workflow – Denial/Appeals**

In cases of denial, a first level appeal can be submitted to the Collaborative within 10 business days of the denial. Results of the appeal will be provided within 7 business days of the receipt of the appeal by the Collaborative.

A second level appeal can also be requested and should be submitted to the Collaborative within 10 business days. Results of a second level appeal will be provided within 5 business days by DBHDD.

## Appeals process offered for any non-approval outcomes.



# After PASRR Level II is complete

- When the Level II PASRR Assessment is completed, the finalized Level II document and a Letter of Determination are sent to the referring provider
- If the Level II is an approval, the Letter of Determination contains the authorization number the SNF needs for billing
- SNFs utilize outside agencies with clinical and medical staff to provide specialized mental health services
- Specialized services for IDD/DD is coordinated through the DBHDD Regional Office
- Authorization Requests for PASRR specialized services are submitted via the Provider Connect website



The Georgia Collaborative ASO	CID#:
GEORGIA PASRR Record R	eview Date :
RECORD REVIEW OBRA Sta	itus:
	er's medical record to support the answers below.
Consumer Legal Name:	Social Security Number:
Date of Birth:	Gender:
Consumer Location:	
Home Nursing Facility Medical Hospital/Unit	Psychiatric Hospital/Unit 🔲 Rehab Unit 🛄 ICF/DD Setting
Facility Name:	Facility Contact Person:
Facility County:	Facility Phone Number:
Consumer Home Address: County:	Name and Phone Number of Legal Representative, Family Member or Designated Contact:
	/chiatric Diagnosis(es)
DSM Diagnosis of Record Code: Description:	Does consumer have a diagnosis of any of the
Code: Description: Onset of Diagnosis (date):	following conditions? Dementia
Additional Diagnosis(es)	Depression NOS
Code: Description:	Anxiety NOS
Code: Description:	Substance Abuse Yes No
Code: Description:	Traumatic Brain Injury 🛛 🖓 Yes 🛄 No
	Delirium 🛛 Yes 🖾 No
DMA-6 included: Yes	Organic Mood/Psychotic Disorder
Signed by physician? Yes No	If dementia or other organic disorder is present,
Explanation:	please describe progression of the condition and
	current cognitive and behavioral functioning:



Is the consumer currently receiving outpatient psychiatric treatment? Yes No Unknown If yes, please specify type of treatment:			
Does the consumer currently have active psychiatric symptoms? Yes No Unknown If yes, please describe current symptoms:			
Does the consumer have a history of multiple psychiatric hospitalizations?			
Psychiatric Medications Targeted Symptoms			

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The Georgia Collaborative ASO		
Name:	CID#:	
	her Diagnosis(es)	
Intellectual/Developmental Disability: None known Suspected, not diagnosed Diagnosed by age 18 Confirmed by testing	Level: Mild Moderate Severe Profound Unknown	
Related Condition: None known Suspected, not diagnosed Specify: Cerebral Palsy Autism Seizure DO/Epilepsy Other (Specify): Current MI/IDD/RC Status (include hospitalizations/	Diagnosed by age 22: Yes No Unknown treatment for all conditions)	
Current Medical Status: Physical exam available for review		
	Assessment	
Substantial limitations in: Self Care Self direction Capacity for Independent Living Mobility Learning Communication Comments:	Able to participate in, or benefit from, treatment: Yes No Unknown Comments:	
Summary of Findings		



Determination		
Face to Face Evaluation Required – appropriate level	Record Review – appropriate level of care <u>can</u> be	
of care <i>cannot</i> be determined from a review of the records	determined from a review of the records only. Enter	
only. Enter justification below.	justification below.	
Justification:		

#### Serious Mental Illness (SMI) definition:

Has a mental disorder that results in functional impairment including schizophrenia, mood disorders, paranoia, panic or other severe anxiety disorder, somatoform disorder, personality disorder, other psychotic disorder, or another mental disorder that may lead to a chronic disability but is not an organic disorder or primary diagnosis of dementia.

1.0	SNF Approval, serious mental illness, no specialized services	Has SMI, meets Skilled Nursing Facility (SNF) level of care criteria, no need for specialized services for SMI
1.1	SNF Approval, serious mental illness, specialized services	Has SMI, meets SNF level of care criteria, recommend specialized services for SMI
1.2	SNF Approval, no serious mental illness	No SMI, meets SNF level of care criteria
2.0	SNF Non-Approval, serious mental illness, community w/specialized services	Has SMI, does not meet SNF level of care criteria and should be considered for alternative community setting, recommend specialized services for SMI

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	Collaborative ASO Name	: CID#:
2.1	SNF Non-Approval, serious mental illness, inpatient psychiatric hospitalization	Has SMI, does not meet SNF level of care criteria and should be considered for psychiatric hospitalization
2.2	SNF Non-Approval, no serious mental illness	No SMI, does not meet SNF level of care criteria

#### Intellectual/Developmental disability definition:

The Georgia

Has a diagnosis of Intellectual/Developmental Disability or a related condition. Related condition is defined as a chronic disability, e.g., cerebral palsy, epilepsy or similar conditions, other than MI, which results in impairment of intellectual or adaptive functioning; is manifested prior to age 22; is likely to occur indefinitely; and results in substantial functional limitations in three or more of the following: self-care, understanding/use of language, learning, mobility, self-direction, or capacity for independent living.

3.0	SNF Approval, IDD, no specialized services	IDD, meets SNF level of care criteria, does not need specialized services for IDD
3.1	SNF Approval, IDD, specialized services	IDD, meets SNF level of care criteria, recommend specialized services for IDD
3.2	SNF Approval, no IDD	No IDD, meets SNF level of care criteria
4.0	SNF Non-Approval, IDD, community w/specialized services	IDD, does not meet SNF level of care criteria and should be considered for alternative community setting, recommend specialized services for IDD
4.1	SNF Non-Approval, IDD, ICF/IDD	IDD, does not meet SNF level of care criteria and should be considered for ICF/IDD
4.2	SNF Non-Approval, no IDD	No IDD, does not meet SNF level of care criteria

5.0	Cancelled
6.0	Discharged
7.0	Deceased



Recommended Specialized Services (Codes 1.1, 2.0, 3.1 and 4.0 above)			
	Currently Receiving	Recommended	
Crisis Services	Yes No	Yes No	
Diagnostic/Ongoing Psychiatric Care	Yes No	Yes No	
Case Management (i.e. CSI, ACT)	Yes No	Yes No	
Individual Therapy	Yes No	Yes No	
Family Therapy	Yes No	Yes No	
Behavioral Health Assessment/Service Plan Development	Yes No	Yes No	

Certification		
Printed Name of Evaluator:	Signature of Evaluator:	Date of Signature:

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## **PASRR Answers Two Important Questions**

Does the Individual have medical conditions that justify placement in a Skilled Nursing Facility?

Does the Individual have a Severe Mental Illness and/or IDD/DD that requires specialized services?

- Please note:
  - A person with <u>only</u> mental health/behavioral needs cannot be approved for Skilled Nursing Facility placement.
  - Homelessness does not qualify a person for SNF placement.
  - Persons who need supervision and/or assistance with medication administration should be served in the least-restrictive environment. This may include group homes, intensive residential programs, or other community placement.

## **PASRR Contacts**

# Fax Number: (855) 858-1965

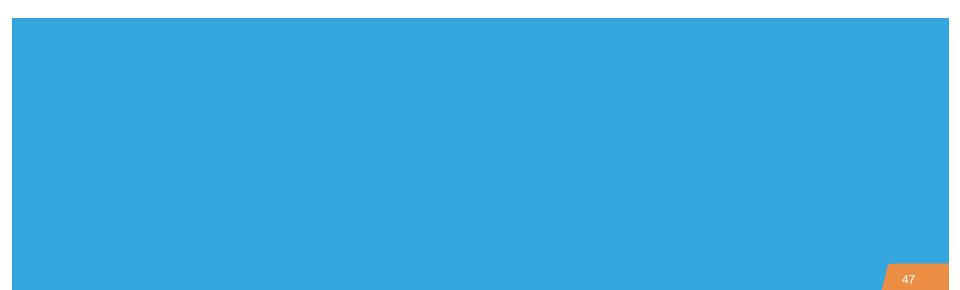
## Download PASRR Fax Coversheet: www.georgiacollaborative.com

## PASRR Email Address: GAPASRR@beaconhealthoptions.com

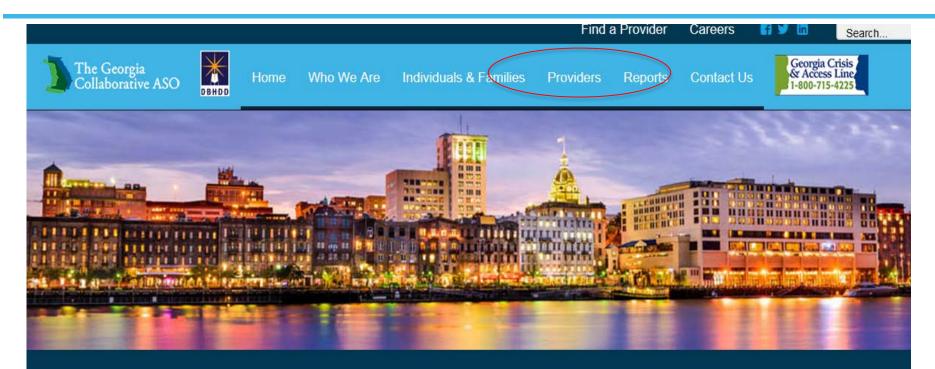




## **ProviderConnect**<sup>SM</sup>



# **ProviderConnect Access**

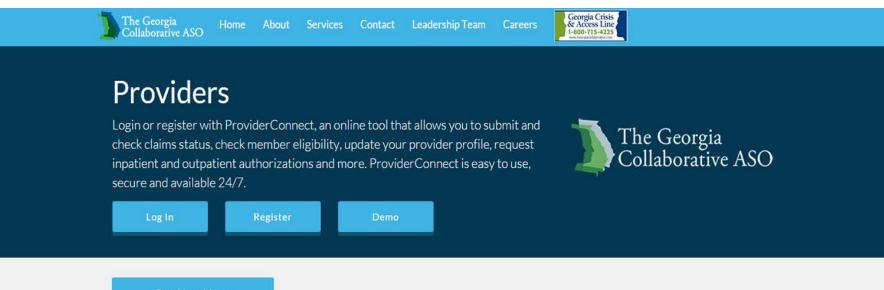


## Georgia Collaborative ASO

Welcome to the Georgia Collaborative Administrative Services Organization (ASO) website. Working with the Georgia Department of Behavioral Health and Developmental Disabilities' (DBHDD) network of more than 600 providers, the Georgia Collaborative ASO facilitates the delivery of whole-health, person-centered and culturally sensitive supports and services to individuals and their families throughout the state.



## **ProviderConnect**



#### Providers Menu

The Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD) has selected ValueOptions, Inc. to serve as the department's administrative services organization (ASO). Under the terms of the contract, ValueOptions will assist in the administration of DBHDD's behavioral health and developmental disability care through a wide range of services. By creating this ASO, this process allowed DBHDD an opportunity to combine functions of existing contracts, modify and add new deliverables that will improve coordination, increase efficiency and support high-quality care for individuals served by the department.

- Frequently Asked Questions (PDF)
- Bulletins
- Provider Training and Education
- Visit our Provider Forms section and download the forms you need including the Quality Management Review procedures and tools used for the onsite review processes.
- Enter our Provider Information section to find useful tools and resources to aid you in your practice.



## **ProviderConnect - Services**

An online tool where providers can:		
Verify individual eligibility	Register an Individual for funds	
Access and Print forms	Request and View Authorizations	
Download and Print Authorization Letters	Submit Claims and View Status	
Access Provider Summary Vouchers (PSVs)	Submit Customer Service Inquiries	
Submit Updates to Provider Demographic Information	Access ProviderConnect Message Center	

#### **INCREASED CONVENIENCE, DECREASED ADMINSTRATIVE PROCESSES**

Disclaimer: Please note that screens used in this presentation are for demonstration purposes only and actual content may vary.

## **Contact Information**

Beacon Customer Service for Georgia (Registration, Authorization, Claims) Monday through Friday, 8:00 a.m. – 6:00 p.m. ET Phone: 855.606.2725

### **EDI Helpdesk**

#### (ProviderConnect/Batch Technical Questions)

Monday through Friday, 8:00 a.m. - 6:00 p.m. ET Phone: 888.247.9311

Email: <u>e-supportservices@beaconhealthoptions.com</u>

#### Provider Relations (General questions)

Monday through Friday, 8:30 a.m. - 5:00 p.m. ET)

Email: GACollaborativePR@beaconhealthoptions.com





## **Questions and Feedback**







# Thank you





