

Discharge Planning and Referral Options

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Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- **Provide access to resources that offer support and empower Georgians and their families.**
- **Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.**
- **Promote accountability, transparency and quality in all services we deliver and programs we administer.**
- **Develop our employees at all levels of the agency.**

DISCHARGE PLANNING

Nursing 101

Discharge planning begins the day of Admission

Florence Nightingale

Discharge Planning

Initial service orders contain the following information:

type of service....., specific service providers that will render services, and client's preferred day and time for service delivery. Comments explain the rationale for ordered services, consumer preference, special instructions...Comments also include consumer health status and **discharge plan preferences.**

CMS, 1915c HCBS Waiver

Discharge Planning

- A thorough discharge plan should include:
 - The Who.....who will be involved
 - The Whatwhat does the client want/need
 - The When.....when might the discharge occur
 - The Where.....where does the client want to be
 - The How.....how can we get everything
done (what resources are available)

Discharge Planning

Honor and support client choice in discharge planning

- Develop the plan
 - At Initial Assessment
- Review and Update the plan
 - At Reassessment and Face to Face Care Plan Reviews

Discharge Planning

WHO

- who does the client want to assist with this discharge?
- who does the client want to assist with ADLs or IADLs?
- who does the client want to assist with finances?
- who is available to assist?

Discharge Planning

WHAT

- what does the client need to remain in the community
- what does the family think the client needs
- what referrals are required prior to discharge

Discharge Planning

WHEN

- when client no longer meets eligibility criteria
- when the cost of the care plan exceeds nursing home costs
- when the client chooses to terminate services

Discharge Planning

WHERE

- where does the client want to be
 - Near family, with family
 - Specific relative for friend
 - Specific community, town, county
 - Specific nursing home, personal care home
 - Near current physician
 - Transportation accessibility (on a bus line)

Discharge Planning

HOW

- how can everything get done (implementation)
 - Family member
 - Neighbor
 - Provider
 - Physician
 - Hospital discharge planner

Discharge Planning

- Discharge Plans should
 - Reflect client capacity
 - Client resources
 - Involve family members
 - Provide referrals

REFERRAL OPTIONS AND RESOURCES

- Aging and Disability Connections
 - Resource data base
 - Non-Medicaid HCBS
 - Private Pay
- 211
- Google
- Local options
 - Community and/or churches

REFERRAL OPTIONS AND RESOURCES

- Aging and Disability Connections
 - Area Agencies on Aging
 - Provides information, referral and options counseling
 - Staff is trained to use a statewide data base for resources based on individual needs
 - Staff screen callers telephonically for services using DON-R to determine most in need for wait list management

Website: <http://aging.dhs.georgia.gov/aging-and-disability-resource-connection-adrc>

TOLL Free Number: 1 866 552 4464

REFERRAL OPTIONS AND RESOURCES

- non-Medicaid Home and Community Based Services-
 - Must be age 60 or over
 - Cost share or sliding scale payment may be required
 - Many of the services have a waiting list

Contact ADRC for a list of services by county-for example, personal care homes in Dougherty County.....day center in Peach County.....

REFERRAL OPTIONS AND RESOURCES

- non-Medicaid Home and Community Based Services Menu
 - Nutrition Services
 - Homemaker Services
 - Personal Care Services
 - Respite Care Services
 - Chore Services
 - Home Modification and Repair Services

REFERRAL OPTIONS AND RESOURCES

- non-Medicaid Home and Community Based Services Menu-continued
- Caregiver Education and Training
- Out of Home Respite Care Services

REFERRAL OPTIONS AND RESOURCES

- ADRC
 - Under aged sixty-disabled
 - Referrals to community resources

REFERRAL OPTIONS AND RESOURCES

- 211
 - National Information and Referral Data Base
 - Food
 - Housing
 - Employment
 - Health Care
 - Counseling and more
- Website: <http://www.211.org/>

REFERRAL OPTIONS AND RESOURCES

- GOOGLE IT
 - Housing
 - Georgia Department of Community Affairs
 - » <http://www.dca.state.ga.us>
 - Searchable data base for housing
 - » <http://www.georgiahousingsearch.org/>
 - Parish Nursing to promote wellness
 - First Presbyterian Church-Brunswick, Georgia

REFERRAL OPTIONS AND RESOURCES

- Local and Community
 - Maintain your own “data base”
 - Church outreach ministries (food pantries, housekeeping)
 - Boy Scout groups (service projects)

REFERRAL OPTIONS AND RESOURCES

Questions