

System Requirements (Device Compatibility) For Online Exams

Credentia strives to provide as many testing options for candidates as possible. With our system, we have made it possible for candidates to test and be proctored with the following system requirements:

	Requirements
Operating System	Windows 8+, Mac Catalina+ and Linux (Ubuntu 16.04+)
Browser (before starting the exam, clear browser cache)	Google Chrome V 72+(recommended) Edge 88+ Brave 32.0+
RAM	4 Gb+
Hard Disc	256 Gb+
Processor Clock Speed:	2.3+ GHz for Windows and 1.5+ GHZ for Mac.
Internet Speed	3+ Mbps (check your speed from this link)
For 360 App	Android 6+ (Marshmallow) or iOS 10.12+
Webcam and Microphone	Must be in working condition (drivers have to be updated)
Network Requirements	VPN or any firewall enabled connection strictly not allowed (port 443 and port 80 must be allowed)
Screenshare	Must be enabled from their system settings. Refer to this link for Mac OS: https://docs.examroom.ai/usermanual/mac-chrome/#mac-screensharing
Email (in case candidate is using their work computer)	System Admin must allow emails from outside their organization. (@examroom.ai domain must be allowed)